OLAV

Asset Suite System Maintenance

"The first item I wish to reinforce is that I have been incredibly impressed with your organization's ability…

"Everyone that we have dealt with has been great…

"I think, no I know, that they have pulled many rabbits out of the hat and have done miracles to get us to where we are…"

-IT Project Manager

OLAV's unique combination of:

- Senior Asset Suite experts with extensive cross-functional module and interface experience
- Proprietary software tools

Provides our customers/clients with lean staffing & project management methodologies that translate into:

- Powerful savings
- More secure data
- Major risk-reduction in system implementations and upgrades.

Work with OLAV today to outline your EAM Maintenance Plan:

- Assess Current Software Landscape
- Define Maintenance Objectives
- Establish a Regular Update Schedule
- Prioritize Critical Updates
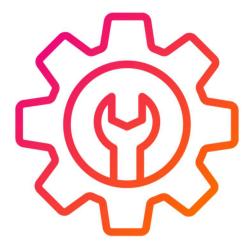- Implement Version Control
- Monitor and Analyze System Performance.

Asset Suite Maintenance

OLAV is the longest Serving U.S. Asset Suite/PassPort Specialty Company
A **Hitachi Energy** Asset Suite Service Partner

"OLAV removed a great risk to the project by providing the support and expanding the support as necessary...

"This level of knowledge and support is difficult to find as most individuals have expertise in one area and little knowledge of others…

"This support has been critical to ensuring that the software provided solutions to the business and not forced the business to comply with obtuse software…

"OLAV greatly reduced the risk of project failure…

"Their employees completed the work professionally and worked to ensure that the product at the INL was exceptional."

-IT Project Manager

Additional Maintenance Services include:

- Transactional data cleanup.
- Batch job monitoring & server processing.
- System configuration changes.
- Define, develop, analyze, and modify tailoring and customizations.
- Provide top level technical expertise in troubleshooting application software problems including logic and/or coding errors which cause application software failures and performance issues.
- Provide technical consultation, guidance and direction to other applications system analysts and programming personnel while maintaining a focus on Software Quality Assurance.
- Provide QA review of work products.
- Base system installs.
- Version upgrades.
- Troubleshooting.
- Redesign of interfaces.
- Systems Security – coordinating with site cyber security/support staff to establish/define/revise AS User Roles / User Groups.

Other OLAV Asset Suite Service Offerings:

- o Asset Suite Studies
- o Data Conversion/Migration Services
- o Asset Suite Help Desk Services
- o Asset Suite Multi-Version Upgrades

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